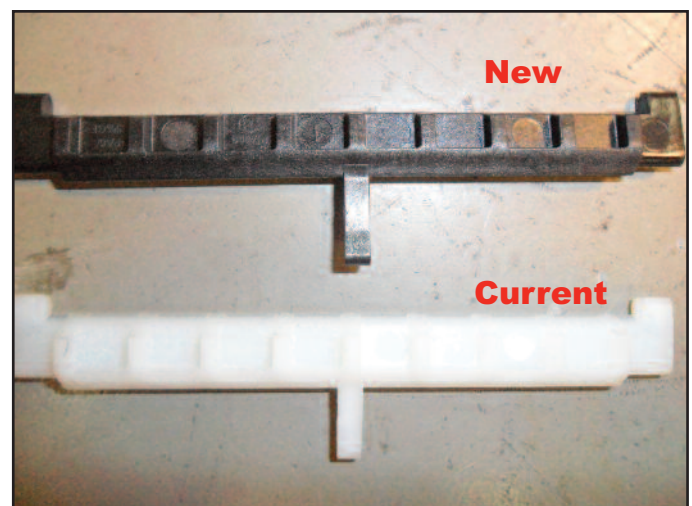
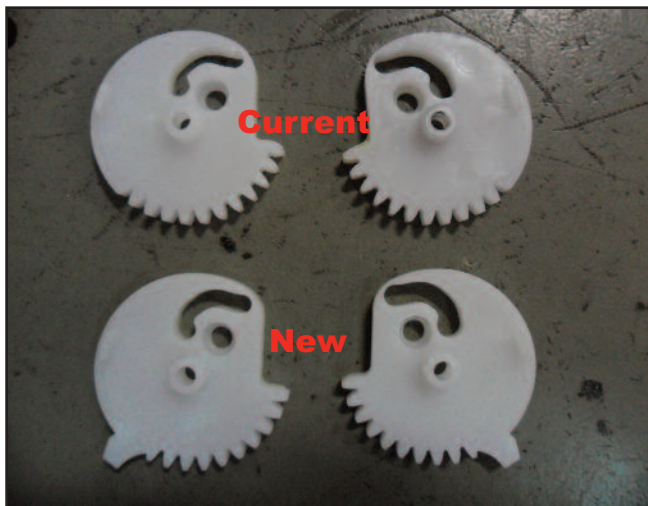


For more information please contact support@innovative-technology.co.uk

Product	BV20	BV50	BV100	NV9 USB / NV11	NV10 USB	NV200 / SMART Payout	SMART Hopper
Firmware Revision	4.12	4.12	4.11	3.47	3.32	4.20	6.19

Product Change Notification - SMART Payout

As part of our continuous quality improvements, with immediate effect, the SMART Payout has been modified as shown below. Both Cam Gears have been upgraded (PM870, PM871) as well as a change to the Diverter Actuator (PM869) shown here. These modifications improve stability when using a 24V power supply and do not affect existing 12V applications. To request the full Product Change Notification document email support@innovative-technology.co.uk and please feel free to consult your local support team for assistance and recommendations before implementing the SMART Payout in 24V applications.



Newly released datasets

Country	Code	Reason	Validator
Czech Republic	CZK04	New 5000 Kc note added	NV200
Kyrgyzstan	KGS01/02	Improved acceptance 50, 100, 200, 500, 1000 Som	NV10 USB
Mongolia	MNT01	New dataset	NV9 USB
Romania	RON01	Improved acceptance 1 leu	BV100
Tajikistan	TJS01	New dataset	NV9 USB
UAE	AED01	Added new 50, 100 and 500 Dirhams	NV9 / NV9 USB



For more information please contact support@innovative-technology.co.uk

Software Product	DA3	DPS	Validator Manager	SMART PIPS	NV Card Utilities	ITL Drivers	DA3 SMART Update - €5
Software Revision	1.14	1.1.3	3.3.13	1.4.5	1.4	2.0	1.2

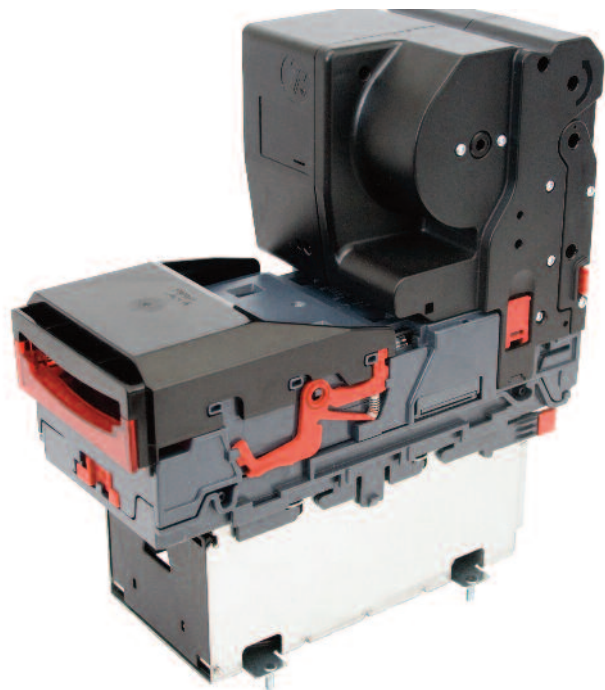
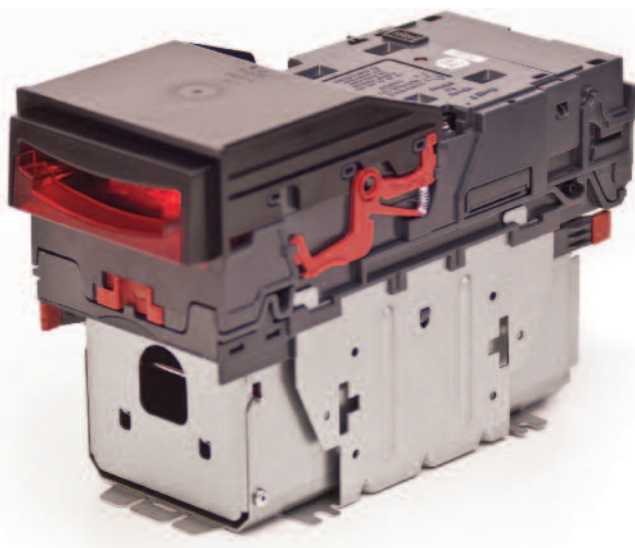
DES encryption - Placing an NV9 USB / NV11 into trusted mode

During host machine installation of an NV9USB or NV11, the validator and host must exchange a secret key which forms the basis of the communication encryption. This exchange is performed in a trusted mode which can only be accessed by physically pressing the push button on the validator. This ensures that the validator cannot enter trusted mode without having physical access to the validator thus maintaining security.

Follow the steps below:

1. Disconnect Power
2. Open Note Path
3. Power
4. Wait 4 secs
5. Press configuration button & hold 4 SECS* (>3 but < 5 secs)
6. Release configuration button
7. Watch for LED flash

An instructional video can be found on our YouTube channel www.youtube.com/watch?v=t_QhRolgtlQ.



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THE LATEST NEWS

Strengthening our Worldwide Customer Support

New International Support Team Members

We have strengthened our UK and Asia Support Teams recently to further improve the level of customer support we provide worldwide. We are pleased to introduce three new members of staff.

Tony Wang, Customer Support Engineer (based in China)

Dan Humble, Customer Support Engineer (based in the UK)

Ian Johnson, Customer Support Engineer (based in the UK)

To contact our technical support team please email support@innovative-technology.co.uk or telephone +44 161 626 9999



Tony Wang
Customer Support Engineer



Dan Humble
Customer Support Engineer



Ian Johnson
Customer Support Engineer

Christmas Closure Dates

Please note: Our European offices will be closed, as indicated below over the Christmas Period. Please email support@innovative-technology.co.uk during this period if you need any assistance.

UK: Close 24th Dec - Re-open 2nd Jan

Germany: Close 23rd Dec - Re-open 2nd Jan

Spain: Close 23rd Dec - Re-open 2nd Jan

**On behalf of everyone at Innovative Technology Ltd
Merry Christmas and a Prosperous New Year**

